

DELIVERY CERTIFICATE

Delivery date : _____

Model : _____

Serial number: _____

Dealer's stamp

Signature

Dear Customer,

Zucchetti Centro Sistemi thank-You for trusting us by buying one of our products. All our products are hi-tech products, designed to be environment friendly, to produce a smaller pollution and to leave you more free time.

In order to keep this quality standard always at a high level, your machine needs a regular maintenance.

The service must be submitted to an official dealer appointed by **Zucchetti Centro Sistemi S.p.A.** Only our dealers are certificated and own the technical knowledge of your machine. For this reason we submit our machines only to their hands.

We suggest to you to get in touch with your dealer, so that you can fix an inspection term in due time. From this book you can get important information regarding the warranty conditions and the technical data of your machine.

Once again we thank -you for choosing our product.

WARRANTY RULES

Zucchetti Centro Sistemi S.p.A (ZCS) grant their customers the application of all the rights contained in the European Directive 1999/44/CE. In particular the warranty covers possible material or manufacture faults, for 2 years (two) from the original purchase date, the repair or (to **Zucchetti's** discretion) the free change of the component recognised to be faulty. In case of change, the part will be changed with a new or a renewed part, to **Zucchetti's** discretion. This warranty doesn't influence the customer's rights, as established by the applicable national laws in force, exception made for the costs established by such laws, to be charged on the customer in order to practice the warranty itself.

The warranty is limited to the country where the machine has been bought and it is intended to be practised by the sales point who sold it, or by the nearest service centre. The faulty robot must be given back to the dealer or to the nearest service centre, personally or through a forwarding agent. In case the robot is sent back with a forwarding agent, it must be sent inside its original packing.

IMPORTANT

- You should get in touch with your sales point, for the application modalities of the present warranty as well as for any information.
- **This warranty is valid only if:**
 - The faulty product is brought back with the original legible invoice or purchase receipt or a purchase certification by your dealer, containing the purchase date and the name of the dealer himself.
- **The present warranty decays if:**
 - The product hasn't been used according the instructions of use and service.
 - The installation or the use is not conforming to the instructions.
 - The serial number has been cancelled or is illegible.
 - Any not -authorised device has been used or the product has been modified.
 - The maintenance interventions are made by the customer himself or by third not authorised people.
 - Sometimes damages due to atmospheric agents such as floodings, storms, avalanches or landslides can occur
- The parts subjected to usury, batteries, lamps, cutting blade, traction chain, cables and connection cords, border cable, plastic nails (where they are foreseen), connectors, external parts and plastic supports which don't

present any manufacture fault , are excluded from the warranty.

- The motoreducers of the wheels and the cutting motors are recognised a two year warranty or 1000 working hours. The motors and the cutting motors are subject to 2 year warranty or 1000 working hours. The motors, once they have worked from 1000 to 2000 hours can be renewed by the manufacturer. The renewed par twill be granted 1 year. You should ask your dealer for the process of the renewed items.
- The battery supplied with the robot is not covered by the warranty. The battery warranty is limited only to manufacture faults.
- In case the part results to be damaged by the user, the customer will have to pay both the labour and the part.
- In order to be granted service out of the warranty time, you should get in touch with your dealer or the nearest authorized service centre.

FURTHER DEFINITIONS

Service on site

- The customer has not the right to the service on site, not even while the product is under warranty period.
- Should a service on site be necessary, a minimum charge will be charged as well as the hourly rate applied by the service operator.

- The customer cannot claim service on site for the faulty product, even if under warranty.
- He mustn't break the product or use not original parts. This causes the immediate decadence of the warranty.
- All the faulty parts must be first checked by the manufacturer who will establish the repair or the change of the item under warranty, by safeguarding the customer's right.

Suggestions

- Keep the original pack.
- Keep the invoice or the receipt (it causes the decadence of the warranty).

Picking up of the machine at the customer's house

- The warranty doesn't cover possible transport costs from and to the customer's house.

Service on-line

- The customer can use a possible service on line if foreseen by the sales point or by the manufacturer

Problems on the installation (where foreseen)

- The warranty covers manufacture faults of the transmitter and battery

charger, exception made for some cases mentioned within the warranty rules. Such parts won't be recognised under warranty in case they have been broken or repaired by not authorized service centres.

Border cable (where foreseen)

- For any problem on the border cable, no warranty will be recognised, exception made for manufacture faults. The following cases are excluded from the warranty: unintentional cuts, cuts caused by the robot, junctions and oxidations. The not appropriate use of what is over mentioned can cause irreparable damages to the robot.

Attention

- The customer is compelled to read carefully the handbook and to follow rigorously what mentioned in it.

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52028 Terranuova Bracciolini (AR)
Italy

Reception Tel. +39 055 91971
Segretariat Tel. +39 055 9197542
Fax +39 055 9197515
Robotica@centrosistemi.it

Purchase date _____

Dealer's head office _____

Dealer's stamp

WARRANTY COUPON

purchase date _____

model _____

serial number _____

purchaser's name / surname _____

living in _____

street _____ *N °* _____ *post code* _____

telephone number _____

I, the undersigned, herewith declare to be in the possession of the warranty booklet with the related safety instructions and to take note of its content. I authorize the use of my personal data within the pertaining law, for purposes related to our products only.

purchaser's signature _____

DEALER'S STAMP

NOTE: the user is required to send this coupon by recorded delivery to the producer or to make sure that the dealer has registered the warranty within 15 days from the purchase. The non-compliance with the above dispositions over term will cause the warranty cancellation, unless a previous presentation of a purchase document.

Please send this coupon to Zucchetti Centro Sistemi S.p.A. - Via Lungarno 305/A - 52028 Terranuova B.ni - AR - Italy- by fax or recorded delivery or make the dealer register your warranty on the Internet with 15 days from the purchase date.

SERVICE COUPON BOOK

Servicing program for the lawnmower robot

EN

Operations to be carried out periodically by the user:

The below listed operations are important for a correct functioning of the robot.

- **Every Week** (from 3 to 5 minutes):

- Under body and blade cleaning, by removing the grass remains.

We suggest to ONLY use a common spatulas (**ask your dealer for service tools kit**).

- **Every month** (from 7 to 10 minutes):

- Check the robot and recharging base (*) contacts. Lightly rub up them with a thin emery paper.

- Clean the rain sensor(*) from any residues, lightly rub up with a thin emery paper.

- Clean the transmitter(*) and the charger from any dirt (spider webs, insects, dust...)

- Check the front wheels sliding, clean carefully and grease the bearings.

We suggest to you to carry out these checks regularly in order to increase the components lifetime (batteries, bearings, wheels, blade ...)

Operations to avoid:

DO NOT USE

Pressure washing (pressure washers, sprinklers or water jets). It causes permanent damages to electrical components.

DO NOT USE

Detergents or lubricants on the electrical parts and/or transmission belts(*)

** if provided*

SERVICE COUPON BOOK
Servicing program for the lawnmower robot

- **PRE-DELIVERY OPERATIONS (at dealers' charge)**
 - Packing opening, check every components are provided.
 - Signalling warranty activation (Cassiopea Zucchetti) or sending the postcard by fax or by recorded delivery. The user must make sure within 15 days that his dealer registered the warranty.
 - Battery charging (minimum 6 hours) by the user or the dealer before using the robot.
 - Software update.
 - Checking the functioning, safety devices and switching on.
 - Cutting height regulation.

Operations to be performed in the workshop

- **USER'S DUTIES**

Free operations

From 40 to 70 working hours

Return the robot to the workshop to:

- Check screws fastening.
- Check the programming and any errors.

OVERLEAF THE STAMP ATTESTING CARRIED OUT SERVICE



Date _____

DEALER'S STAMP



Dealer's signature _____

SERVICE COUPON BOOK
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• **CUSTOMER'S DUTIES**

Operations to be paid

After 500 (1)/ 2500 (2)/ 4500 (3) working hours

Return the robot to the workshop to:

- | | |
|--|--|
| (1) (2) (3) Check the screw fastening and the mechanical parts. | (1) (2) (3) Blade check and potential damages inspection. |
| (1) (2) (3) Check the error statistics. | (1) (2) (3) General control and cleaning. |
| (1) (2) (3) Control and Software update. | |
| (1) (2) (3) Motor brush consumption control and sharpening. | |
| (1) (2) (3) Battery status control. | |
| (1) (2) (3) Greasing the bearings of the front wheels. | |

OVERLEAF THE STAMP ATTESTING CARRIED OUT SERVICE



Date _____

*500 HOURS
DEALER'S STAMP CONTROL*

1

Dealer's signature _____

Date _____

*2500 HOURS
DEALER'S STAMP CONTROL*

2

Dealer's signature _____

Date _____

*4500 HOURS
DEALER'S STAMP CONTROL*

3

Dealer's signature _____

SERVICE COUPON BOOK
Servicing program for the lawnmower robot

EN

• **USER'S DUTIES**

Operations to be paid

After 1000 (1)/ 3000 (2)/ 5000 (3) working hours

Return the robot to the workshop to:

1 2 3 Check the screw fastening and the mechanical parts.

1 2 3 Check the error statistics.

1 2 3 Control and Software update.

1 2 3 Motor brush consumption control and remains blowing, possible change (normal consumption parts).

1 2 3 Battery status control.

1 2 3 Greasing the bearings of the front wheels.

1 2 3 Blade check and potential damages inspection.

1 2 3 General control and cleaning

1 2 3 Microswitch control.

1 2 3 Inspection of front and rear wheel wear. Possible replacement.

1 2 3 Rain detector control.

OVERLEAF THE STAMP ATTESTING CARRIED OUT SERVICE



Date _____

*1000 HOURS
DEALER'S STAMP CONTROL*

1

Dealer's signature _____

Date _____

*3000 HOURS
DEALER'S STAMP CONTROL*

2

Dealer's signature _____

Date _____

*5000 HOURS
DEALER'S STAMP CONTROL*

3

Dealer's signature _____

SERVICE COUPON BOOK
Servicing program for the lawnmower robot

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• **USER'S DUTIES**

Operations to be paid

After 1500 (1)/ 3500 (2)/ 5500 (3) working hours

Return the robot to the workshop to:

1 2 3 Check the screw fastening and the mechanical parts.

1 2 3 Check the error statistics.

1 2 3 Control and Software update.

1 2 3 Motor brush consumption control and remains blowing, possible change if not yet done at 1000 working hours (normal consumption parts).

1 2 3 Battery status control (check how many charges have been made).

1 2 3 Greasing the bearings of the front wheels.

1 2 3 Blade sharpening and control of possible damages.

1 2 3 General cleaning and control.

1 2 3 Microswitch control.

1 2 3 Control of the rear tires consumption and possible change.

1 2 3 Rain detector control.

1 2 3 Gear control on the wheel motor and possible rework or change.

1 2 3 Inspection of front and rear wheel wear. Possible replacement.

1 2 3 Check the blade motor noise (without blade)

OVERLEAF THE STAMP ATTESTING CARRIED OUT SERVICE



Date _____

*1500 HOURS
DEALER'S STAMP CONTROL*

1

Dealer's signature _____

Date _____

*3500 HOURS
DEALER'S STAMP CONTROL*

2

Dealer's signature _____

Date _____

*5500 HOURS
DEALER'S STAMP CONTROL*

3

Dealer's signature _____

SERVICE COUPON BOOK
Servicing program for the lawnmower robot

EN

• **USER'S DUTIES**

Operations to be paid

After 2000⁽¹⁾/ 4000⁽²⁾/ 6000⁽³⁾ working hours

Return the robot to the workshop to:

¹ ² ³ Check the screw fastening and the mechanical parts.

¹ ² ³ Check the error statistics.

¹ ² ³ Control and Software update.

¹ ² ³ Motor brush consumption control and remains blowing, possible change (normal consumption parts).

¹ ² ³ Battery status control

¹ ² ³ Greasing the bearings of the front wheels.

¹ ² ³ Blade sharpening and control of possible damages.

¹ ² ³ General cleaning and control.

¹ ² ³ Microswitch control.

¹ ² ³ Inspection of front and rear wheel wear. Possible replacement

¹ ² ³ Rain detector control.

OVERLEAF THE STAMP ATTESTING CARRIED OUT SERVICE



Date _____

*2000 HOURS
DEALER'S STAMP CONTROL*

1

Dealer's signature _____

Date _____

*4000 HOURS
DEALER'S STAMP CONTROL*

2

Dealer's signature _____

Date _____

*6000 HOURS
DEALER'S STAMP CONTROL*

3

Dealer's signature _____

WE SUGGEST:

Winter Service at the end of each season.

RECOMMENDED MATERIALS FOR THE MAINTENANCE:

- Grease for bearings.
- Emery paper for the contact cleaning.
- Spatula to take grass remains away.

